



Bloom Speaks Easy breaks records - THANK YOU!

Many of you joined us in April for a night full of good eats, secret spirits, and wild entertainment that helped make Bloom Speaks Easy the highest-grossing AND highest-netting [Bloom Party](#) ever, and the most successful special event in [Kansas City CARE Clinic](#) history! We are so thankful for all of you who attended, sponsored or lent a hand at this year's event.

Card Readers Being Implemented at KC CARE Clinic

Kansas City CARE Clinic values the safety of everyone in the Clinic—staff, volunteers, patients, clients, visitors, donors—and respects the dignity of everyone connected to the Clinic.

Although there is signage indicating all visitors are to check in at the front desk, patients and guests continue to go upstairs unescorted with the open access to the 2nd and 3rd floors. This causes safety concerns as well as practical implications of ensuring all patients check-in so we have record of their services. After considerable research, a card access system has been recommended to secure the 2nd and 3rd floors.

Starting in mid-May, staff and volunteers will need to use a badge to access the upper floors. Card readers will be in the stairwell and at elevator vestibule doors to the 2nd and 3rd floors. The first floor will have open access and no readers. Volunteers who work only on the first floor will be able to check-out a card to use if they need to access the upper floors. Volunteers who regularly work on multiple floors will be assigned a card that they must keep with them when they are in Clinic.

Questions? Suzanne Lammert will be happy to answer them.

Service Anniversaries

May 2013

Thank you to all of our volunteers for their years of service!

14 Years

Joe Morado, Prevention

8 Years

**Dr Alan Forker, Cardiology
MD**

7 Year

Jeff Burgess, Gen Med RN

4 Years

**Dr Tony Verachtert,
Optometrist**

2 Years

**David Mueller, Patient
Assistant**

1 Year

**Ahmad Maaz, Dental Front
Office**

Chris Cakes Event Benefits the Kansas City CARE Clinic

“Chris Cakes” is a popular local organization that makes pancakes and serves them with flourish at events all over the city. Guests are entertained by an exuberant show of mixing, cooking, and flipping a multitude of pancakes as guests try to catch them on their plates.

On **Saturday, June 15, 9 am – 12**, Chris Cakes will be at the Clinic for pancakes and fundraising fun for Clinic supporters, volunteers, and patients. Recently, the owner of Chris Cakes lost a dear dentist friend, Dr Dean Ray, who identified the Clinic as his beneficiary. To honor Dr. Ray, Chris Cakes is hosting this event at the Broadway clinic, with all proceeds benefitting the Clinic’s Dental Program.

All-You-Can-Eat Pancakes will be available for a suggested minimum \$5 donation. Bring your family! Invite your friends!

Consumer Advisory Council Gives Feedback

Kansas City CARE Clinic has a Consumer Advisory Council which meets monthly to provide feedback about processes and activities around the Clinic from a patient/client perspective. The Council is made up of patients and clients from all departments who are nominated and selected to serve designated terms.

At the April meeting, Alicia Downes elicited feedback from the group related to the impact of decreased medical appointments, implementation of EMR during appointments, and wait times for appointments.

The CAC members shared these points:

- Group likes the pre-population of info on forms that patients review and okay at appointments
- Group suggests pre-populating health assessment info in EMR with previous medical history from patient medical charts
- Process of using the EMR does not appear to be lengthy as the provider is talking to them as the assessments are completed
- Delay in getting back to lab after they have been seen by RN/DR
- Some providers appear to be nervous about the EMR during appointment
- “Efficient, nice experience to check in for appointments”
- Group has not heard negative feedback about decreased appointments during this EMR implementation phase.....thinks we did a good job of informing patients so they understood.

Volunteers should feel proud that patients have such positive feedback about their appointments/experiences at KC CARE Clinic!!!

Say Thank You to all of our Nurses as we celebrate Nurses Week



I believe that one of the most important things to learn in life is that you can make a difference in your community no matter who you are or where you live.

~~Rosalynn Carter

When the term “community” is used, the notion that typically comes to mind is a place in which people know and care for one another---the kind of place in which people do not merely ask, “How are you?” as a formality, but care about the answer.

~~Amitai Etzioni