



Certified Application Counselors Help Patients Enroll in Marketplace

Dennis Dunmyer, VP of Behavioral Health and Community Programs, announces that the Enroll KC program is being implemented at KC CARE Clinic. Patients are able to talk with a Certified Application Counselor to ask questions about the healthcare marketplace, apply for eligibility, and enroll in insurance. CAC’s are available to assist patients on a walk-in basis. Beginning in December, there will be regular weekly shifts at both Prospect and Broadway. When that schedule is set, staff and volunteers can let clients and patients know when Marketplace assistance is available. Current Clinic volunteers have taken extensive online training to become certified for this new volunteer role.

“We are excited to begin to help with this groundbreaking program and one which is so desperately needed by so many of the individuals we serve,” Dunmyer said.



Enroll KC

Walk-in Assistance with Marketplace Health Coverage

December Schedule

Broadway

- **Mondays 1:00 – 4:00 p.m. and 5:00 – 8:00 p.m.**
- **Thursdays 9:00 a.m. – 12:00 noon**
- **Fridays 1:00 – 4:00 p.m.**

Prospect

- **Wednesdays 1:00– 4:00 p.m.**
- **Thursdays 9:00 a.m. – 12:00 noon and 1:00 – 4:00 p.m.**

Patients will need:

- (1) **Birth date**
- (2) **Social Security number** (or document number for legal immigrants)
- (3) **A recent pay stub, W-2 forms**
- (4) **Policy numbers** for any current personal or employer health insurance.

Service Anniversaries

December 2013

Thank you to all of our volunteers for their years of service!

24 Years

Carl Myers, Gen Med Physician

17 Years

Andrea Arvan, Gen Med Physician

9 Years

Roe Henson, CATS Counselor

2 Years

Shara Dunlap, Dentist

1 Year

Lois McKinley, Gen Med Physician

Daniel Toubes, Gen Med Physician

Thanks to ALL for your service to our patients!

NO New RN's or Patient Assistants Temporarily

KC CARE Clinic will not be accepting applications for RN or Patient Assistant volunteer positions in December, January, or February. These positions require an EMR Training prior to beginning to volunteer. Sarah Dunnery, EMR Trainer, will be on maternity leave during this time, so no EMR Trainings will be given. The Clinic will begin accepting applications for these volunteer positions again in March. Applications for other positions, i.e., Front Office, CATS Counselor, Data Entry, etc, will still be accepted during this time. We wish Sarah a happy start with her baby!

Inclement Weather Policy

We want our volunteers to be safe! Please do not come in if the weather is BAD and you feel unsafe to drive on slippery roads. Clinic volunteers are extremely conscientious about reporting their absence from their volunteer duties, so that we can notify patients, if necessary. If you are unsure about whether or not the Clinic will be open for your volunteer shift, please follow the directions below.

"It is the policy of the Kansas City CARE Clinic to remain open during periods of inclement weather; however, where extraordinary circumstances warrant, the Clinic reserves the right to be staffed with "essential personnel" only or close completely."

If inclement weather occurs during the work day, volunteers will be notified of the clinic closure by email or phone. If inclement weather occurs outside of Clinic hours, volunteers are encouraged to listen to local television and radio broadcasts to find out if the Clinic will be closed. This decision will be made by 6:30 am and reported to local radio and television stations for broadcast on their "Closings" list.

A Reminder from Dr. Craig Dietz

Just a reminder to screen our patients for Hepatitis C!

Testing Recommendations for Chronic Hepatitis C Virus Infection

In August 2012, CDC published Recommendations for the Identification of Chronic Hepatitis C Virus Infection Among Persons Born During 1945–1965 (MMWR 2012;61(RR04);1-18).

Persons who should be tested once for hepatitis C virus (HCV) infection without prior ascertainment of HCV risk factors include:

- Adults born during 1945 through 1965
- Persons Who Have Ever Injected Illegal Drugs
- Persons having multiple sex partners are at risk for STDs (e.g., HIV, HBV, syphilis, gonorrhea, and chlamydia)

Messages from Volunteers:

" It is an honor and a privilege to be a part of such an amazing place and group of people. It has been a life changing experience to serve my community. It begs the question "what more can I do"? "

"Thank you for everything you do, and again for this opportunity! My time at the clinic was easily the greatest highlight of my day yesterday."

"I have sincerely enjoyed my time this summer/fall with you and continue to be so very impressed with the work you all do."