



Volunteer Spotlight



Conor Carey began volunteering at the KC CARE clinic in 2012. The Kearney, Missouri, native started out volunteering in the front office: assisting patients with checking into the clinic and ensuring they had all the appropriate paperwork filled out prior to their appointment. From April 2013 to February 2014, Conor also volunteered as a Community Health Worker. He assisted the Community Services department by making calls to patients to assist them with their appointments at the KC CARE clinic or at Saint Luke's Samuel Rogers Clinic. Conor has given 242 hours of volunteer service to KC CARE patients.

After being admitted to the hospital, Conor had a very large hospital bill to pay off. Luckily he had insurance and was able to make his hospital bill payments. However, he realized that there are people who aren't as fortunate to have health insurance. This is when he discovered KC CARE and decided to help those who aren't as fortunate by giving his time to assist them through the health care process. Conor continues to volunteer at the front desk where he enjoys working with the patients and seeing a difference being made. So next time you're in the clinic make sure to say hello to the friendly face behind the counter!

Health Advocacy Award

The Missouri Health Alliance awarded Dennis Dunmeyer, KC CARE Clinic's VP of Community Services, the Health Advocacy Award for the Kansas City CARE Clinic's excellent work in the implementation of the Affordable Care Act. Kudos go to Dennis, Jaci Mairs, and all our Certified Application Counselor volunteers for ALL their hard work! CAC volunteers worked at Broadway, Prospect, and the Health Department to help patients sign up for Marketplace coverage.

Service Anniversaries

August 2014

Thank you to all of our volunteers for their years of service!

11 Years

Dr. Gazala Parvin, Gen Med Physician

2 Years

Robert Cramer, Gen Med Patient Assistant

Shunghring Hrangbung, CATS Counselor

1 Year

Nilam Patel, Gen Med Patient Assistant, Community Services CAC

Margie Singleton, CATS Counselor

Thank you for your dedication to KC CARE Clinic patients!

Welcome 2014/15 Jesuit Volunteer, Tricia

Tricia Kersten is from Phoenix, AZ. She recently graduated from the University of Arizona with a degree in Physiology. She is a massive U of A basketball fan and even drove to Las Vegas spontaneously after winning tickets to the PAC-12 tournament. She also loves swimming, the ocean, being active, fresh fruit, and being with friends. While in college her softball team won the intramural championship. She loves doing mission work and has built houses in Mexico and Africa with her parish. In August she will be moving to Kansas City, MO and working at the Kansas City CARE Clinic as a patient assistant and behavioral health case management assistant.

Please give Tricia a warm KC CARE welcome when you meet her. She starts on August 13. She follows a long line of wonderful Jesuit Volunteers assigned to KC CARE Clinic: Liz Venatta; Heidi Chamula; and Sarah Kirschbaum.

- ◎ Congratulations to **Dr Lois McKinley** and her Tennis Partner! They are ranked 33 in the NATION for doubles tennis champions!



Greenway Updates Coming August 15

Volunteer providers, RN's, and Patient Assistants have been extremely patient and persistent in learning and using the clinic's EMR system, Greenway. The Greenway company has upgraded their system to make it easier to use. These upgrades will be installed at KC CARE Clinic on Thursday, August 14th. A few of the templates (screen shots) may look different when volunteers first use them, but they will be quick to learn and will be easier to navigate. A staff member will explain the differences to volunteers. Please ask a staff member if you have questions about Greenway.

What good is the warmth of summer, without the cold of winter to give it sweetness. ~John Steinbeck



Instead of complaining about the heat, enjoy the sun and the beauty it brings; as winter will be here soon.